



## Bill Payment Assistance – Benefit Maximums for 2023-24 Program Year

Valid starting 10/1/2023

Assistance Type	Maximum	Benefit Notes	Documentation Requirements
Electric only	\$1,000	Benefit must be provided in a single payment.	· Bill with past due balance
Gas only	\$1,000	Benefit must be provided in a single payment.	· Bill with past due balance
Combined Gas & Electric bill	\$2,000	Benefit must be provided in a single payment.	· Bill with past due balance
Prepay Electricity	\$1,000	Benefit must be provided in a single payment.	· Proof of low balance (within 5 days of running out); OR · Proof of zero balance in account · In the database field for “Amount Owed”, enter the amount being paid
Propane, Fuel Oil, Kerosene	\$1,000	Minimum tank size = 100 gal Assistance covers one delivery only.	· Out of fuel or running low · Invoice from vendor · In the database field for “Amount Owed”, enter the amount being paid
Firewood	\$1,000	Assistance covers one delivery only.	· Out of wood or running low · Invoice from vendor · In the database field for “Amount Owed”, enter the amount being paid
Pellets, Coal	\$1,000	Assistance covers one order/delivery only.	· Out of fuel or running low · Invoice from vendor · In the database field for “Amount Owed”, enter the amount being paid
<b>Total Household Energy Benefit Maximum</b>	<b>\$2,000</b>	<b>Maximum of \$2,000 for combined gas &amp; electric accounts; OR Maximum of \$2,000 for two separate fuel accounts</b>	
Aurora Water	\$500	Benefit must be provided in a single payment.	· Bill with past due balance
<b>Total Household Utility Benefit Maximum</b>	<b>\$2,500</b>	<b>If assistance includes two separate fuel accounts or a combined G&amp;E bill <u>and</u> an Aurora Water Bill the maximum benefit for the year is \$2,500.</b>	