



Bill Payment Assistance – Benefit Maximums for 2021-22 Program Year
Valid starting 10/1/2021

Assistance Type	Maximum	Benefit Notes	Documentation Requirements
Electric only	\$1,000	Benefit must be provided in a single payment.	· Bill with past due balance
Gas only	\$1,000	Benefit must be provided in a single payment.	· Bill with past due balance
Combined gas & electric bill	\$1,000	Benefit must be provided in a single payment.	· Bill with past due balance
Prepay electricity	\$1,000	Benefit must be provided in a single payment.	· Proof of low balance (within 5 days of running out); OR · Proof of zero balance in account · In the database field for “Amount Owed”, enter the amount being paid
Propane, fuel oil, kerosene	\$1,000	Minimum tank size = 100 gal Assistance covers one delivery only.	· Out of fuel or running low · Invoice from vendor · In the database field for “Amount Owed”, enter the amount being paid
Firewood	\$1,000	Assistance covers one delivery only.	· Out of wood or running low · Invoice from vendor · In the database field for “Amount Owed”, enter the amount being paid
Pellets, coal	\$1,000	Assistance covers one order/delivery only.	· Out of fuel or running low · Invoice from vendor · In the database field for “Amount Owed”, enter the amount being paid
Total Household Energy Benefit Maximum	\$1,000 or \$2,000	Maximum of \$1,000 for combined gas & electric accounts; OR Maximum of \$2,000 for two separate fuel accounts	
Aurora Water	\$500	Benefit must be provided in a single payment.	· Bill with past due balance
Total Household Utility Benefit Maximum	\$1,500 or \$2,500	If assistance includes two separate fuel accounts <u>and</u> Aurora Water, the maximum benefit for the year is \$2,500.	