

**Energy Outreach Colorado**  
**Bill Payment Assistance Payments Quick Reference**  
**Valid through September 30, 2021**

<b>Assistance Type</b>	<b>Maximum</b>	<b>Benefit Notes</b>	<b>Documentation Requirements</b>
Electric only	\$1,000	Benefit must be provided in a single payment.	Bill with past due balance
Gas only	\$1,000	Benefit must be provided in a single payment.	Bill with past due balance
Combined gas & electric bill	\$1,000	Benefit must be provided in a single payment.	Bill with past due balance
Prepay electricity	\$1,000	Benefit must be provided in a single payment.	Proof of low balance (within 5 days of running out); OR Proof of zero balance in account
Propane, fuel oil, kerosene	\$1,000	Minimum tank size = 100 gal Assistance covers one delivery only.	Out of fuel or running low Invoice from vendor
Firewood	\$1,000	Assistance covers one delivery only.	Out of wood or running low Invoice from vendor
Pellets, coal	\$1,000	Assistance covers one order/delivery only.	Out of fuel or running low Invoice from vendor
Aurora Water	\$250	Benefit can be combined with Aurora Water Covid-19 benefit below, if the participant meets the criteria.	Bill with past due balance
Aurora Water Covid-19	\$600	Benefit can be combined with the \$250 benefit for a maximum of \$850.	Bill with past due balance AND Participant responded "yes" to COVID-19 survey indicating financial hardship due to pandemic
Total household benefit	\$1,000 / \$2,000	Maximum of \$2,000 for two separate accounts; OR Maximum of \$1,000 for combined gas & electric accounts	