



# ENERGY OUTREACH COLORADO GUIDELINES FOR ASSISTANCE

*Emergency Program for Coloradans who are past due on their energy bills.*

## STEPS FOR RECEIVING ENERGY OUTREACH COLORADO ASSISTANCE WITH YOUR ENERGY BILL.

1. You have a letter from LEAP informing you whether you qualified for LEAP assistance or if you were denied. You must have this letter before applying to an Energy Outreach Colorado partner agency.
2. You are at least one day past due on your energy bill.
3. You have not already received a payment between November 1 and October 31. You may only receive one payment from any agency within our network within this time frame.
4. You pay your energy bill directly to your provider and not through another method, such as part of your rent, in order to receive assistance.
5. Call toll-free **1-866-HEAT-HELP (1-866-432-8435)** or go to **[www.EnergyOutreach.org](http://www.EnergyOutreach.org)** to locate a partner agency in your county who may be able to help you. Please call first as most agencies require an appointment.

## DURING THE PROCESS OF FINDING ASSISTANCE, WE ALSO RECOMMEND THAT YOU:

- ◆ Contact your energy provider to make payment arrangements on your energy bill.
- ◆ Attempt to keep payment arrangements, but if you cannot then at least pay some amount every month on your energy bill.
- ◆ Check out our no cost, low cost energy saving tips on our website at **[www.EnergyOutreach.org](http://www.EnergyOutreach.org)** or request information on how to weatherize your home from **1-866-HEAT-HELP (1-866-432-8435)**.

**The mission of Energy Outreach Colorado is to ensure that Colorado's low-income families can meet their home energy needs.**

**Energy Outreach strives to be Colorado's leading organization dedicated to efficient delivery of cost-effective energy assistance, energy conservation and energy education for low-income households to maintain their well being and self-sufficiency.**